

#### Integrity - Service - Excellen ce

# Defense Enterprise Accounting and Management System (DEAMS) Industry Day

25-26 Mar 04











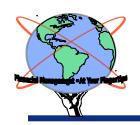
# Welcome & Administrative Details











### Thurs Agenda

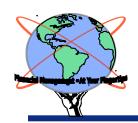
1:00 - 1:30	Workshop Overview	Mr. Scott Olgeaty USTRANSCOM Acquisition Program Manager
1:30 - 1:45	Governance & Functional Support Strategy	Mr. Dennis Sullivan Deputy Functional Program Manager
1:45 - 2:00	BREAK	ALL
2:00 - 3:00	Acquisition Status Update	Mr. Dick Honneywell  DEAMS Acquisition Program  Manager
3:00 - 3:30	Roles & Responsibilities	Mr. Robert Appelbaum DEAMS System Engineer
3:30 - 5:00	Risk Management Group Session	Dr. George Orr DEAMS System Engineer/Risk Mgr











### Fri Agenda

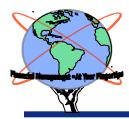
9:00 - 9:30	IBM
9:40 - 10:10	DSG
10:15 - 10:45	Oracle
10:50 - 11:20	Cap Gemini Ernst & Young
11:25 - 12:25	Lunch
12:25 - 12:55	SRA
1:00 - 1:30	Accenture
1:40 - 2:10	KPMG
2:15 - 2:45	SAP
2:50 - 3:20	AMS
3:25 - 3:55	Unisys
4:00 - 4:30	CSC











### Background/Accomplishme

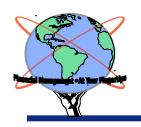
Date	Background/Accomplishments	
2 Feb 04	<ul> <li>Conducted Industry Day</li> <li>Communicated Acquisition Alternatives</li> </ul>	
3-4 Feb 04	<ul> <li>Conducted COTS Familiarization Demonstrations</li> <li>Demonstrated the "Art of the Possible"</li> </ul>	
18-19 Feb 04	<ul><li>Conducted Industry Risk Workshop</li><li>Focus- proposed acquisition strategy risks</li></ul>	
25 & 26 Mar 04	<ul> <li>Conduct 2<sup>nd</sup> Industry Risk Workshop focused on:</li> <li>Communicating refined acquisition strategy alternatives</li> </ul>	
	<ul><li>Schedule/Schedule Risks</li><li>Alternatives for capabilities packaging/delivery</li></ul>	











### Participation/Expectations

### Two-Way information exchange between the Government & Industry imperative

- Must do this as a TEAM
- Leverage the team's diversity, skills, and "lesson's learned"

#### Open Communication/Active Participation

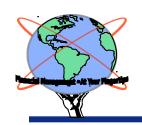
- Equal voice for everyone
- Don't dominate the discussions
- Limit "sidebars"
- We need to hear from you!
  - This is your chance to have an influence











### Original Acquisition Strategy

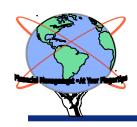
- Strategy Option A
  - Two Source Selections
    - COTS/Enterprise Support Services
    - Up to 5 Integrator teams
- Strategy Option B
  - Single Source Selection for COTS Team
    - COTS/ Enterprise Support Services
    - Minimum of 3-5 Integrator teams











### Key Acquisition Strategy Risks

- Effective Governation Profesal Alternatives)
   Resolve issues/disputes

  - Advocate BPR
- Functional Support Strategy
  - User/SME accessibility
- Acquisition Strategy
  - Selection process is too extended
  - Need single point of accountability
  - Some COTs vendors lack experience in successfully performing Enterprise Support Services (ESS) role
  - Having COTS vendors as prime challenges established industry business models
- Roles & Responsibilities
  - Clarification required











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## DEAMS Governance Process & Functional Support Strategy

Mr. Dennis Sullivan
DFAS
DEAMS Deputy Functional
Manager











### DEAMS Governance Process

- Four-star commitment from USTRANSCOM, OSD, and AF
- Provides for both increment specific and crossincrement/cross-service governance
  - Executive Steering Group
    - General Officer/Senior Executive Service committee with representation from USTRANSCOM, BMMP, DFAS, USAF, Army, Navy, and PEO
    - Requirements Oversight
    - Resolves issues/disputes
    - Advocates of BPR Process
  - Functional Requirements Board (FRB)
    - Representation from USTRANSCOM, AF, DFAS, and end-users
    - Prioritization of requirements (sustainment/modernization)
  - > DEAMS CCB
    - Representation from Gov't, ESS, Integrator, and COTS vendor
    - Address/Resolve configuration issues
  - DEAMS Working Group
    - Representation from ESS, Integrator, and COTS Vendor
    - Resolves developmental issues between integrators











### Functional Support Strategy

#### Full-time, On-site Functional Support:

- 1 USTRANSCOM manager
- 1 DFAS manager
- 18 full-time Subject Matter Experts (SMEs) covering all core functional areas

#### Part-time Extended Teams:

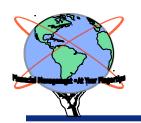
- Scheduled access to SMEs for specific tasks/coordination
- > 22 DFAS SMEs →in-place
- Air Force (AF) SMEs representing 8 AF Major Commands (MAJCOMs) and Air National Guard (ANG)→ in-progress
- ➤ Army and Navy SMEs representing Military Sealift Command (MSC) and Strategic Distribution and Deployment Command (SDDC) → in-progress











### Functional Requirements Update

#### Significant Omissions from First Deliverable

- Cost Management
- Reports/Management Information
- Detailed Billing Requirements
- Data Conversion Requirements/Standards

#### ■ Next Formal Deliverable is Apr 30th:

- Will include Requirements Traceability Matrix (RTM) with 800+ functional requirements mapped to program increments
- Associated process flows and detailed narratives
- Will post DRAFT version Apr 12th











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### **DEAMS Acquisition Status Update**

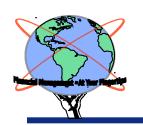
Mr. Richard Honneywell
Director, Financial Information
SPO,
DEAMS Acquisition Program
Manager











### Acquisition Status Overview

- Acquisition Authority Update
- Key Strategy Changes
- Refined Acquisition Strategy
- Contracting/Incentive Strategy
- Road Ahead/Key Events
- Discussion/Feedback













### Acquisition Authority Update

- > Authority to proceed with acquisition has not been granted
- > Awaiting OSD OIPT direction on oversight approach and Milestone level documentation requirements
- OIPT discussing two alternatives
  - Designate Increment One (Scott AFB) as a pilot
  - Modified Milestone Process
  - Evolutionary Acquisition Decision Review process
- Anticipate decision/direction early April



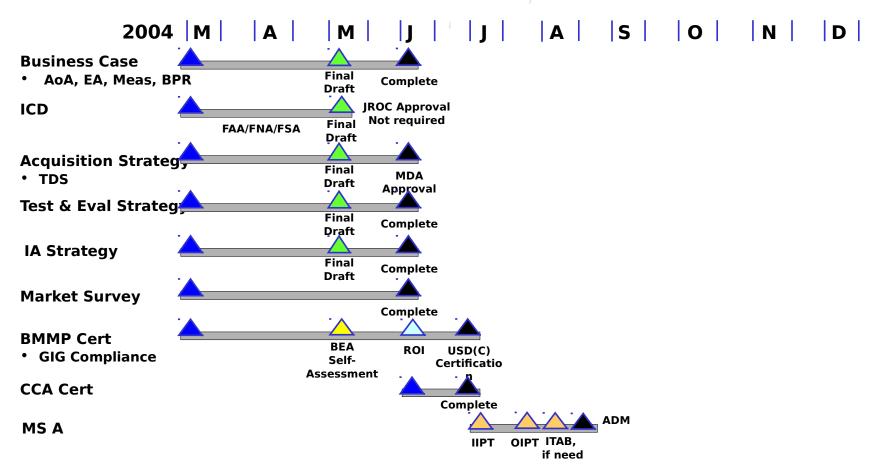








### Modified Milestone Process













### Key Strategy Changes

#### Streamlined COTS selection

- Combined Orals, Fit-Gap and Fly-off activities for COTS
- Fly-off conducted within Competitive Acquisition
- Increment One Prime Integrator provides ESS capabilities
  - Provides long term relationship
  - Eligible for future Integration services
- Use of existing contracting vehicles
  - COTS Enterprise Software Initiative (ESI)
  - Integrator possible use of Enterprise Information Technology Acquisition (EITA)











### Refined Acquisition Strategy

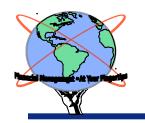
- COTS Software Licenses/Maintenance Alternatives
  - Integrator acquires development and production licenses following COTS selection by Government
  - Competitive acquisition utilizing existing DoD Enterprise Software Initiative (ESI) contract
- Integrator Teams
  - Multiple Acquisitions to best value integrators
    - First Award
      - Scott AFB with option for remainder of USTRANSCOM
      - Enterprise Support Services (ESS) responsibility throughout program lifecycle
    - Follow on acquisitions for remaining Increments
  - Contract Alternatives
    - Use Enterprise Information Technology Acquisition (EITA)
    - Full and Open Competition







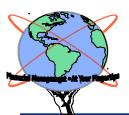




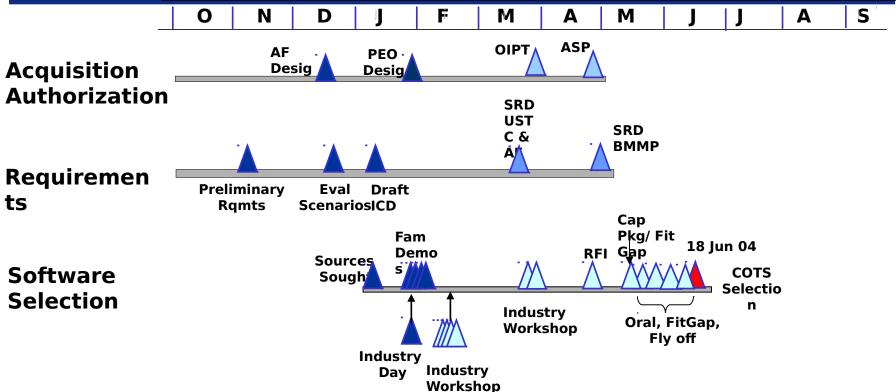
### Contracting Strategy for COTS

- Option 1 Integrator acquires COTS licenses
  - RFI issued by Government
    - Capabilities Package, Fit Gap required
    - Conference Room Fly-off conducted
    - Price Proposal not required
  - Integrators purchase licenses for development and production environments
  - Government no longer serves in integration capacity





### COTS Schedule - Option 1 Update

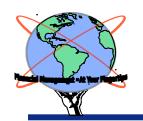












### Contracting Strategy for COTS

- Option 2 Utilize existing DoD Enterprise Software Initiative (ESI) contract
  - Decentralized Ordering
  - ➤Use FAR Part 8

Establish CLIN structure necessary to support USTRANSCOM and AF



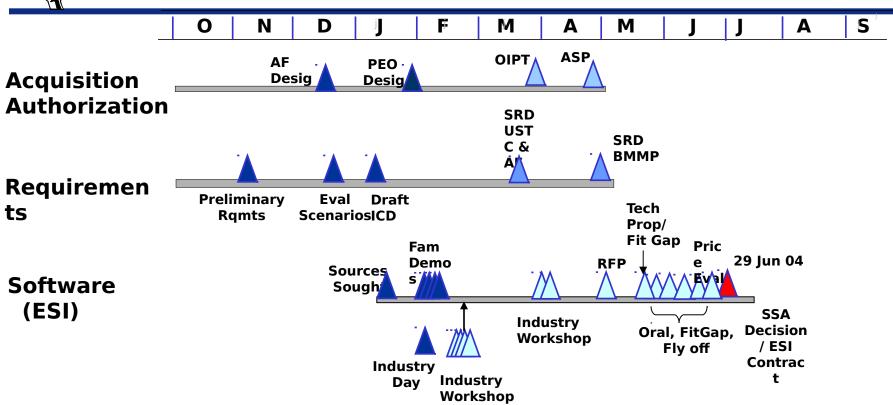








### **COTS Schedule - Option 2**













### Integrator Contracting Strategy Alternatives

- Option 1 Use EITA contract
  - Award to one Integrator for Scott AFB with option for remainder of USTRANSCOM
  - Competitive acquisition for remaining increments
  - Cost-Plus with Incentive (fee maximum 15%)
    - Performance and schedule incentives
  - Use FAR part 15

#### **PROs**

- Accelerates access to "Black Belts"
- Reduces contracting timeline
- Makes use of existing contract vehicle
- Supports competitive contracting strategy





#### **CONs**

- Timing of EITA Award
- Limits long term relationship for ESS







### **Option 1 Roadmap**

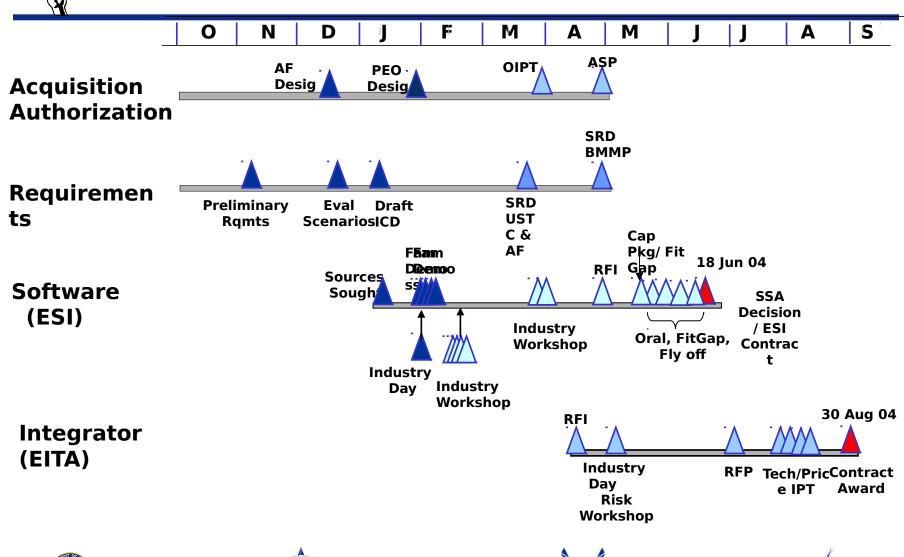
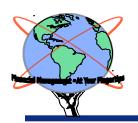


Chart 24

U.S. AIR FORCE



### Integrator Contracting Strategy Alternatives

- Option 2 Full and Open for Integrator
  - Award to one Integrator for Scott AFB with option for remainder of USTRANSCOM (FAR Part 15)
  - Competitive acquisition for remaining efforts (EITA)
  - Cost-Plus with Incentive (fee maximum 15%)
    - Performance, cost and schedule incentives
  - **≻**Award Term for ESS

#### **PROs**

- Access to "Black Belts"
- Can choose contracting vehicle
  - Performance incentives
  - Award Terms
- Establishment of long term relationship for ESS capabilities

#### **CONs**

**Extends contracting timeline** 



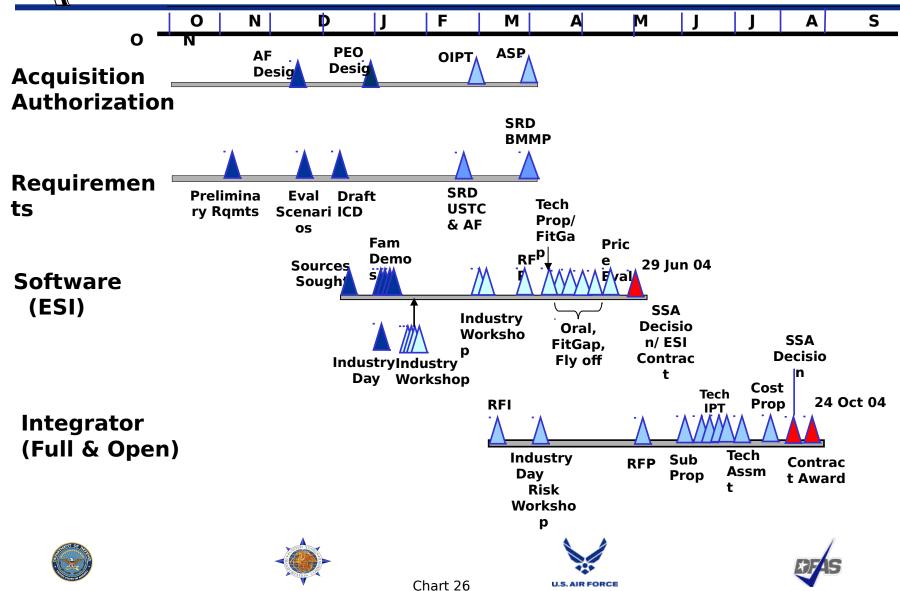


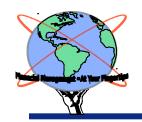






### **Option 2 Roadmap**





### Incentive Strategy

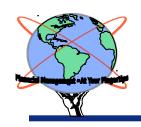
- Applied to each vendor-proposed increment
  - Fee structure
    - ESS Function CPAF Award fee (range of 0-10%)
    - Integrator CPIF Incentive fee (range of 0-15%)
- Incentive fee key components
  - Performance metric—measures capabilities delivered within cost and schedule
  - Schedule metric—measures on-time delivery
- Metrics combined to determine fee eligibility
  - Fee reduced for late delivery and cost overruns











### Road Ahead / Key Events

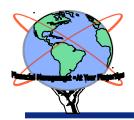
- Acquisition Authority Decision 5 April 04
- Release of TWCF funds TBD (prior to RFP)
- Acquisition Strategy Panel (ASP) Early May
- RFI/RFP Release COTS Early May
- RFP Release Integration Late Jun/Early Jul











### Roles & Responsibilities

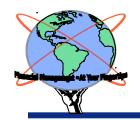
Mr. Robert Appelbaum DEAMS System Engineer











### COTS Provider

- Provide COTS licenses
- Support follow-on maintenance licensing
- Provide technical support
  - Address configuration changes due to software problem reports











### Integrator (ESS Function)

- Provide technical expertise on the COTS product selected for implementation
- Act as the DEAMS Configuration Control Board (CCB) Secretariat
  - Chair Working Group to review requirements changes, proposed configurations, other technical issues and report results/decisions to the SPO & the Configuration Control Board (CCB)
    - Participate in WG, TIMs, JADs assessments
    - Review technical deliverables as requested by SPO
    - Provide advise on current baseline, repository contents, etc.
  - Elevate irresolvable and contracting issues to the CCB and SPO for government resolution
    - Report potential alternatives and impacts to the SPO and CCB









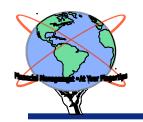


### Integrator ESS Functions

- Create and maintain an application code library
  - COTS modules
  - Middleware/bolt-on products
  - Custom application code
- Provide configuration management over the following:
  - Data/Architecture/Security standards
  - Data schema/metadata definitions and repository
  - Software product baselines
  - Platform environmental standards
    - Application/integration test environment
    - Sustainment environment
  - System documentation
    - Examples include system requirements document(s), requirements traceability matrix, use cases, architectural documents, design documents, test documents, CDRL deliverables, training documents, etc







### Integrator ESS Functions

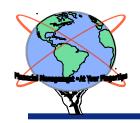
- Potential for developing and maintaining enterprise test environment
- Consolidate/store training courseware and documentation for deployed increments
- Create and maintain a software resolution database:
  - Coordinate the dissemination of problem resolutions to all integrators
- Facilitates knowledge transfer











### Integrator

- Work with customer, SPO, and ESS to baseline/develop technical and design standards
- Support requisite business process reengineering
  - > BPR
  - Change management and end-user acceptance
- Update/develop requirements documentation, as necessary











### Integrator

#### Implement baselined functional and technical requirements using the selected COTS tool

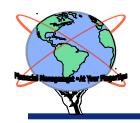
- Develop detailed design specifications
- Configure the selected COTS solution based on requirements and detailed design
- Configure and implement all required middleware tools
- Develop custom code if required
- Develop integration capability with legacy systems
- Support the development of required agreements with interface partners
- Develop test plan and test scenarios
- Perform necessary testing and document results
- Perform deployment activities











### Integrator

- Develop necessary Increment training documents and courseware
- Perform necessary Increment training
- Provide necessary Increment sustainment
- Perform knowledge transfer
- Provide help desk support
- Support Configuration Control Board (CCB)











### Industry

- Encouraged to continue participation in the DEAMS effort
  - Participate in DEAMS Working Group and in various Technical Interchange Meetings (TIMs)
  - Results in:
    - Knowledge transfer
    - Prepares for follow-on increment competitive acquisitions











### Industry White Paper Common Themes

Dr. George Orr DEAMS System Engineer











### Industry Whitepaper Feedback

### **Common Threads**

#### **≻**Goals

- Present Common Threads observed in White Papers submitted prior to Workshop
- Discuss the common threads to make sure government understands input
- Set stage for individual sessions to follow











### Industry Whitepaper Feedback

- Requirements
  - Detail of requirements
  - Establishment of priority requirements, goals and objectives
  - Linkages to BEA and BMMP "best practices"











### Industry Whitepaper Feedback

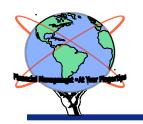
- Data integration and interfaces
  - Number of interfaces given timeline
  - Data conversion methods
  - Flexibility of both DEAMS and legacy systems to different integration methodologies











### Industry Whitepaper Feedback

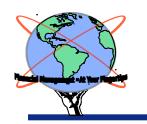
- Change management
  - Executive sponsorship
  - Need for user participation and acceptance
    - Business process reengineering
    - Acceptance of "standard processes"











### Industry Whitepaper Feedback

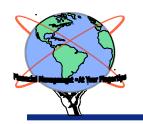
- Capability packaging
  - Incremental versus "Big Bang"
    - **≻**Risk trade-off
  - Establishing increments
    - Increment definition drivers
      - Functional Priority Driven
      - Software Capability Driven
      - Current Capability Driven











### Industry Whitepaper Feedback

- We look forward to more detailed discussions during the individual session
  - Results of preliminary FitGap
  - Identification of requirements considered difficult or complex
  - Identification of alternatives for capability packages that can be deployed starting in January 2005







